

BG Transit Fares

\$3.50 Fare For persons 4 to 64 years of age.

\$1.75 Fare For Seniors (65+), Disabled persons & Children 4-13 (*Transit ID required****)

\$1.75 Fare Package fare per seat. (When packages/bags take up seat space.)

Children under the age of 4 and personal care attendants ride free.

***Applications for B.G. Transit ID cards are available at the Grants Administration Office, 304 N. Church St., Bowling Green.

All B.G. Transit vehicles are accessible to persons with disabilities.



Copies of this brochure are available in alternative formats.

B.G. Transit operates only within the city limits of Bowling Green. It's hours of operation are:

Monday through Friday
6:00 a.m. – 8:00 p.m.

Saturday
10:00 a.m. – 4:00 p.m.

No service on Sunday or Holidays

B.G. Transit Mission Statement

The mission of B.G. Transit is to provide safe, affordable, quality public transportation within the city limits of Bowling Green, Ohio.

(Adopted August 2006)

B.G. Transit is financed in part through funding from the City of Bowling Green and an operating grant from the Ohio Department of Transportation and the FTA.

Questions?

Comments? Complaints?

Please call: (419) 354-6203

Please check out our website at:
www.bgohio.org/grants/transportation.html

SERVICE
INFORMATION

B.G. TRANSIT



*“Public transportation
for everyone”*

To schedule a ride, please call
1-800-579-4299

For persons with speech and/or hearing impairments, contact us through the Ohio Relay Network at:
1-800-750-0750

*Please Call One Hour
Before Service is Needed*

B.G. TRANSIT

Schedule a Ride

To schedule a ride, call **1-800-579-4299** at least one hour in advance of the time you want to be picked up. When you call the 800 number, you may hear a recording. Continue to stay on the line until your call is answered. Calls for rides are answered in the order that they are received (Calls from payphones are *free!*). Allow at least 25 minutes from your scheduled pickup time till the time you arrive at your destination.

Please be aware.....drivers may arrive 15 minutes before or after a scheduled pick-up time. Please be ready and watching 15 minutes in advance of your scheduled pick-up time. When the vehicle arrives you will have five (5) minutes to board.

If you want to travel during the transit systems busiest times of 6:00 a.m. to 9:00 a.m. and 2:00 p.m. and 5:00 p.m., you should call **the day before** to reserve your ride.

A rider may place advanced orders for recurring trips, such as for work or medical appointments, up to two weeks in advance. There are several responsibilities attached to these rides:

- The rider will be required to notify B.G. Transit 24 hours in advance of any change in their schedule or if the ride is not needed at all.
- If a rider misses the initial trip (no-show) the rider must contact B.G. Transit and let them know whether or not they will still need the return trip.
- Recurrent no-shows or late cancellations are tracked and may be grounds for suspension of the advance order privilege.

If you want to change your destination after making a reservation, you must cancel the original order one hour in advance and make a new one. Destinations cannot be changed upon entering the vehicle.

B.G. TRANSIT

Rider's Guide

1. Eating, drinking, and smoking are not permitted in the vehicles.
2. The use of seatbelts in B.G. Transit vehicles is required.
3. Only service animals may accompany their owners in the transit vehicle.
4. Fares are paid upon entering the transit vehicle.
5. To receive the Senior/Disabled/Children 4-13 fare, a customer **must** present his/her **B.G. Transit ID Card** to the driver upon entering the vehicle.
6. No child under 5 years old may ride unaccompanied by an adult.
7. Children under 4 years old, and/or weighing less than 40 pounds ride free and are required to be secured in the provided child restraint seat. The driver will determine if the child is correctly secured.
8. For the safety of passengers and driver, common wheelchairs and other assistive mobility devices (scooters, etc.) should be secured during transport and have foot rests, grips, and safety locks. Drivers may not lift passengers in or out of any mobility device.

9. B.G. Transit provides curb-to-curb service. Passengers who need assistance to or from the vehicle may have a companion/ personal care attendant accompany them at no charge.
10. Packages/bags (groceries, etc.) that take up seat space shall be charged a "package" fare of \$1.75 per seat occupied. Drivers may not enter any building but may assist in the loading or unloading of items at the curb.
11. Drivers may not transport passengers through drive-up windows of banks or restaurants, or wait for passengers who leave the vehicle for any reason.
12. Deadly weapons or dangerous ordnances are not allowed on B.G. Transit vehicles.

Revised 5/20/08

Helpful Hints:

1. **Remember to call for your ride at least one hour in advance.**
2. **Be ready and watching for the vehicle 15 minutes before your pickup time.**
3. **If possible, try to schedule your appointments and shopping trips for the slower times of day. Ask the dispatcher for more information on the best time of day to travel.**

**Questions? Comments?
Complaints? Please call:
(419) 354-6203**